THE BUSHCAMP COMPANY

COVID-19 PROTOCOL

The health and safety of our guests and our staff, as well as the wildlife and local communities, are of paramount importance to us, and we have put these protocols into place at all of our properties to ensure that everyone staying with us can relax and enjoy all that South Luangwa has to offer.



TEMPERATURE

On arrival in camp, all guests will have their temperatures taken. Temperatures will be recorded and if a guest is staying longer than 3 nights, a second reading will be taken.



MASKS

Our staff will wear masks at all times. We also ask that guests wear masks in the common and main areas, and they will be for sale in the curio shop.



SOCIAL DISTANCING

Where possible, social distancing measures will be in place, for example in the curio shop, the dining room and around the swimming pool.



SWIMMING POOL

We will closely monitor the level of chlorine in the swimming pool to ensure it is at an adequate level to disinfect all viruses.



MAIN AREAS

All main areas will be cleaned thoroughly and regularly.



FOOD/MEALS

All our dining areas will be appropriately socially-distanced. In-room dining will be available on request.



GAME DRIVES & ACTIVITIES

A maximum of 4 guests will be seated on a vehicle (unless a group is travelling together). Private guides and vehicles are available on request, for an additional cost.



VEHICLES

All vehicles will be cleaned thoroughly every time they are returned to the lodge. No-one will be allowed to sit in the front seat of the vehicle on a transfer or game drive.



STAFF

Our team has been fully briefed on the increased sanitation measures and required protocols.



SPA

The spa will be open and usage is at the discretion of the guest. Strict hygiene measures will be in place and adequate time will be left between each treatment for sanitation.



HAND SANITISER

Hand sanitiser will be available for use at all times throughout the camps and lodges and on vehicles.



ROOMS

Rooms will be cleaned thoroughly between guest stays, paying particular attention to areas like door handles, light switches and amenity bottles. Guests may opt-out of housekeeping services if desired.